

Protect Your Investment



Our Values

A proactive maintenance strategy will maximize your technology investment by predicting and preventing problems before they occur. With each of our plans, you benefit from a selection of guaranteed response times and predictable costs that include travel expenses, labor and replacement parts.

As a result, the life of your instrument will be extended, the overall productivity of your laboratory will remain at its highest level, and **your total cost-of-ownership will be greatly reduced.**

- Increase **Productivity**
- Reduce **Costs**
- Boost **Uptime**

Unity Lab Services

Protect Your Investment

We understand the daily challenges you face – finding ways to increase productivity and reduce costs, while striving to achieve better results in less time. The strategy selected to maintain your equipment plays a key role in determining your productivity, while maintaining high quality standards. Our approach is to capitalize on the strengths of multiple service offerings providing global solutions for your equipment. We offer a variety of Support Plans and options to meet your needs:

	Unity Extended Warranty	Unity Extended Warranty Plus	Unity Basic Lite Plan	Unity Basic Service Plan	Unity Comfort Plan	Unity Full Service Plan
RESOURCES						
Unlimited Priority Technical Phone Support	●	●	●	●	●	●
Firmware/Software Updates	●	●	●	●	●	●
PREVENTIVE MAINTENANCE SERVICES						
On-Site Preventive Maintenance		●		●	●	●
Safety Check and Certificate to Local Regulation		●	●	●	●	●
Preventive Maintenance Parts Kit		●				●
CORRECTIVE SERVICES						
Priority On-Site Support	●	●		●	●	●
On-Site Visits – Labor And Travel	●	●		10% discount	●	●
Factory-Certified Parts	●	●		25% discount	25% discount	●
ADD-ON SERVICES						
Qualification Services	●	●		●	●	●
Improved Response Time	●	●		●	●	●
Additional Preventive Maintenance	●	●		●	●	●
Calibration Services	●	●		●	●	●

Rely on World-Class Service Experts

Please contact your local Unity Lab Services representative for more details on our expertise or for your personalised quote.

Global Service Solutions unitylabservices.com

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Unity Lab Services

A Thermo Fisher Scientific Brand